



## IAA E-Learning Parent/Guardian FAQ 2020-2021

### Message to our families:

Dear Ignite Families,

It is our goal to provide you with as much information as possible during these unprecedented times. Below are some answers to our most frequently asked questions. Please know that as the landscape changes and new guidance comes from the Indiana Department of Education and Indianapolis Public Schools, that our answers to some of our questions may have to be updated. If that is the case, we will be sure to update this document. Thank you for your patience and flexibility during this time.

### What can I expect from E-learning?

- Students will be expected to participate in E-Learning, Monday-Friday.
- All E-Learning materials will be accessed via our learning platform, Schoology
- Instructional support and resources provided from our teachers.
- Weekly check-ins from teachers and monitoring of student progress
- Frequent communication from the school with updates, reminders, and important information. Please be sure to stay connected to our social media pages and website.

### E-Learning Plan

- The school year begins August 17, 2020. We will begin the year with the staggered start, Grades 5-6, August 17. Grades 3-4, August 19. Grades 1-2, August 24. Kindergarten, August 26,
- The school day will begin at 8am and end 4pm daily. \*Please view the e-learning schedule.
- Scholars will be required to participate and submit assignments daily.
- Uniform shirts are required daily.

### Will my child receive a device?

- Every scholar will receive a device that includes: a chromebook, headphones, laptop bag.
- If you do not have internet at home, please contact the school to request a hotspot.
- Every scholars and guardian is required to sign the E-Learning Handbook and adhere to the policies and procedures within the E-Learning Handbook and the Family Handbook.

### What happens if my child breaks/or loses a device?

- Please contact the school immediately.
- Families are financially responsible for any lost or broken devices as outline in the E-Learning Handbook.

### What if my scholar needs technical assistance?

- Questions about curriculum and assignments should be addressed to the teacher.
- If you have a technical question about the device provided, we will have tech support available from 8am-8pm Monday through Friday: 317-602-1911. You can also email [helpdesk@igniteindy.org](mailto:helpdesk@igniteindy.org)

**How will student work be graded?**

- Students will be graded based on the quality and timely submission of all assignments. Teachers will maintain grading policies as outlined in the Family Handbook.

**How will attendance be taken?**

- Attendance will be taken daily. Ignite will follow the attendance procedures outlined in the Family Handbook for unexcused absences.

If your child is unable to attend a day due to illness or other reasons, please contact your child's teacher or the school directly at [info@igniteindy.org](mailto:info@igniteindy.org) or 317-226-4242.

**What if I have a question and/or how can I contact the teacher?**

- Your student's teacher will reach out with his/her contact information. You may also contact the school at [info@igniteindy.org](mailto:info@igniteindy.org) or 317-226-4242

**Do students have to follow normal school times to complete their assignments?**

- Yes, scholars will need to follow the virtual learning schedule daily.
- We encourage families to establish routines for students that will help them adjust to the schedule.
- Students should complete assignments and submit them as directed by their teacher.
- Students will be required to wear uniform shirts daily.

**How can I support my scholars with E-Learning?**

- Help create an environment for e-learning. A quiet space where scholars can focus for the day.
- Monitor your parent Schoology account. Each parent/guardian will have access to Schoology that will allow you to monitor student progress, stay abreast of assignments, and communicate directly with the teacher.
- Please hold your scholar accountable for daily participation and following the guidelines as outlined by the Family and E-learning Handbook.
- Please stay active on our social media pages and website where we will keep things updated.
- If you or your scholar needs help, please contact your child's teacher.





**Are there other resources you would recommend we consider if my student finishes early and would like extensions?**

- Many additional remote resources and activities are being provided regularly by public libraries and other agencies and we encourage families to consider them as appropriate. Please contact your child's teacher for guidance on extension activities.

**What if my child was a 6<sup>th</sup> grader or Kindergartner and I have purchased a cap/gown?**

- We are planning a ceremony for late summer. We will continue to monitor the CDC recommendations and state mandates. We will follow up with families once logistics are finalized.

**Meals Available for Pick-up**

- Please visit: <https://myips.org/blog/covid-19/expanded-ips-meal-service-times-and-locations/> for up-to-date information for meal services provided by IPS, Indy Parks, and Gleaners food bank.
- If you are in need of food and unable to access the resources listed above, please contact as [info@igniteindy.org](mailto:info@igniteindy.org) or 311-226-4242.